

(6 pages)

Reg. No. :

Code No. :8723

Sub. Code :KSWM 45/
PSWM 45

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION, APRIL 2019.

Fourth Semester

Social Work — Main

HOSPITAL ADMINISTRATION

(For those who joined in July 2016 and afterwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Role of Hospital Administrator

- (a) Supervising
- (b) Control
- (c) Co-ordination
- ~~(d) All of these~~

2. Primary function of hospital is

- ~~(a) Treating the patients~~
- (b) Guiding the patients
- (c) Protecting the patients
- (d) Rehabilitating the patients

3. Care of Chronic diseases comes under

- (a) Primary Care
- (b) Secondary care
- ~~(c) Tertiary Care~~
- (d) None of these

4. Nursing the patient is a

- (a) Service
- (b) Occupation
- ~~(c) Profession~~
- (d) Humanitarian work

5. Who is instrumental to improve health care system in India.

- (a) Muthaliar
- (b) Marie Curie
- (c) Srivastara
- ~~(d) Joseph Bhore~~

6. Indian Institute of Medical Science is situated in
(a) Bombay (b) ~~New Delhi~~
(c) Lucknow (d) Calcutta
7. Quality hospital service includes
(a) Qualitative doctors
(b) Qualitative medical instruments
(c) Qualitative care and service to patients
(d) ~~All of these~~
8. Who recommended the introduction of Hospital Administration as a separate specialisation like any other broad speciality of medical science.
(a) ~~Dr. Srivastava~~
(b) Dr. Rastogi
(c) Dr. Mishra
(d) Dr. Mc Gibony
9. Prevention of Food Adulteration Act was enacted in the year
(a) 1951 (b) 1952
(c) 1953 (d) ~~1954~~
10. The Drugs and Cosmetics Act was passed in
(a) 1930 (b) ~~1940~~
(c) 1950 (d) 1960

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PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Explain the meaning of Hospital Administration.
Or
(b) Briefly explain the importance of Hospital Administration.
12. (a) List out the obstacles of Hospital Administration.
Or
(b) Portray the relevance of counselling in hospital setting.
13. (a) Draw an organisation structure of a hospital where you are placed for concurrent field work.
Or
(b) Briefly explain the composition and functions of Governing Board in a hospital setting.
14. (a) State the relevance of quality assurance in hospital setting.
Or
(b) Mention any four problems of Trauma-care.

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[P.T.O.]

15. (a) Enlist the legislations related to medical setting.

Or

- (b) Write a short note on the Employees Pension Scheme 1995.

PART C — (5 × 8 = 40 marks)

Answer ALL questions choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Elaborate the evolution of hospital from charity to modern hospital in India.

Or

- (b) Define Hospital Administration and Explain its various function.

17. (a) Discuss the methods and techniques of recruitment in a hospital.

Or

- (b) Elaborate the need of medical social worker in hospital setting.

18. (a) Critically examine the functions of hospital in the health care delivery system.

Or

- (b) Describe the functions of the Governing Board in medical setting.

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19. (a) Discuss various auxiliary services in a hospital.

Or

- (b) How can you improve the quality of hospital services? Discuss.

20. (a) Examine the main features of the Mental Health Act 1987

Or

- (b) Which are the benefits given to medical personnels under ESI Act 1948.

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Reg. No. :

Code No. : 8702

Sub. Code : KSWM 13/
PSWM 13

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION, APRIL 2019.

First Semester

Social Work

SOCIAL CASE WORK

(For those who joined in July 2016 and afterwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Observation is one of the
 - (a) tool of case work
 - (b) principle of group work
 - (c) process of case work
 - (d) none of the above

2. Which one is not a component of case work?
 - (a) case
 - (b) person
 - (c) family
 - (d) problem
3. The primary role of case worker is
 - (a) Advisor
 - (b) Enabler
 - (c) Lender
 - (d) Philosopher
4. Building relationship is called
 - (a) Rappot
 - (b) Rabbit
 - (c) Rapid
 - (d) None of the above
5. Sociogram was founded by
 - (a) Mareno
 - (b) Pearls
 - (c) Noreno
 - (d) Hearls
6. Which one is not a treatment method?
 - (a) Direct treatment
 - (b) Indirect treatment
 - (c) Administration of practical services
 - (d) Treatment therapy
7. Equality is held high in
 - (a) autocratic
 - (b) democratic
 - (c) socialism
 - (d) communism



8. Crisis intervention is advocated by
(a) Parod and Lydia (b) Lewis
(c) Ruth (d) Edwin
9. Problems of children is
(a) Relationship (b) Learning
(c) Addiction (d) All the above
10. Which one is not a social work method?
(a) case work
(b) group work
(c) community organisation
(d) community research

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Define social case work and list out the skills of social case work.

Or

- (b) Write a short note on values of social work.

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12. (a) What is recording and mention its importance?

Or

- (b) What are the different types of interview?

13. (a) How to establish treatment goals?

Or

- (b) Write the basic requirements for termination.

14. (a) Describe transference and counter transference.

Or

- (b) Give the meaning of Crisis intervention and mention various crisis situations.

15. (a) Bring out the role of case worker in medical hospitals.

Or

- (b) Highlight the role of social worker in family setting.

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[P.T.O.]

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Explain the principles of social case work.

Or

(b) What are the basic components of social case work?

17. (a) Briefly discuss the various tools of case study.

Or

(b) Explain the process of social case work.

18. (a) Elaborate the treatment process in case work.

Or

(b) Discuss the techniques of treatment in case work.

19. (a) Explain behaviour modification and its techniques.

Or

(b) Write an essay on various approaches to case work.

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20. (a) Explain the role of case worker in industry.

Or

(b) What are the role of School Social Worker?

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Reg. No. :

Code No. : 8700

Sub. Code : KSWM 11/
PSWM 11

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION, APRIL 2019.

First Semester

Social Work

INTRODUCTION TO SOCIAL WORK

(For those who joined in July 2016 and afterwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Primary methods of social work include
 - (a) social care work
 - (b) social group work
 - (c) community organisation
 - (d) all the above

2. Which one is coming under the types of social services?
 - (a) Developmental
 - (b) Remedial
 - (c) Supportive
 - (d) All the above
3. Theosophical society is related to
 - (a) Swamy Vivekananda
 - (b) Gopala Krishna Gokhle
 - (c) Annie Besant
 - (d) Raja Ram Mohan Roy
4. Factories Act was passed in the year
 - (a) 1981
 - (b) 1881
 - (c) 1815
 - (d) 1830
5. Which one is not a professional ethics of social work?
 - (a) service
 - (b) social justice
 - (c) competence
 - (d) contradiction
6. Mezzo social work is coming under
 - (a) social care work
 - (b) social group work
 - (c) community organisation
 - (d) none



7. Suppression of Immoral traffic act was passed in the year
(a) 1958 (b) 1956
(c) 1948 (d) 1950
8. Geriatric care is a case for
(a) old age (b) middle age
(c) children (d) women
9. Labour welfare officer must be appointed in a factories where employees exceeds
(a) 500 (b) 300
(c) 400 (d) 600
10. Correctional social work related to
(a) family welfare (b) criminals
(c) drug addicts (d) juvenile delinquents

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).
Each answer should not exceed 250 words.

11. (a) How social welfare and social reform brings social development?
Or
(b) Give the meaning of social justice and social defence?

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12. (a) Write an essay on principles of social work.
Or
(b) What are the professional ethics of social work?
13. (a) Give the meaning of radical social work.
Or
(b) What do you understand about micro, macro and mezzo social work?
14. (a) As a social worker how you prevent juvenile delinquency?
Or
(b) What are the measures to prevent population growth?
15. (a) List out the role of social worker in medical settings.
Or
(b) Explain the meaning of correctional social work.

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[P.T.O.]



PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b)
Each answer should not exceed 600 words.

16. (a) Write short notes on :

- (i) Social policy
- (ii) Social justice and
- (iii) Social welfare.

Or

(b) Differentiate to professional social work from voluntary social work.

17. (a) What are the prospects and problems of social work profession in India?

Or

(b) Describe the functions and objectives of social work?

18. (a) Explain various theories related to social work.

Or

(b) Describe different methods of social work.

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Code No. : 8700

19. (a) Discuss any three important social problems in India.

Or

(b) What are the causes for Juvenile delinquency and child labour?

20. (a) Explain the importance of medical social work in India.

Or

(b) Narrate the social workers role in family welfare and child welfare.

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Code No. : 8700



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Reg. No. :

Code No. : 8703

Sub. Code : KSWE 11/
PSWE 11

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION, APRIL 2019.

First Semester

Social Work

Elective — MAN AND SOCIETY

(For those who joined in July 2016 and afterwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Origin of the society is the out come of :

- (a) Evolution
- (b) Force
- (c) God's will
- (d) Migration

2. Which type of society is more rigid in customs and traditions?

- (a) Tribal Societies
- (b) Urban Society
- (c) Industrial Societies
- (d) All the above

3. One of the basic functions of primary group is

- (a) Unity of members
- (b) Fashion
- (c) Conflicting
- (d) Defense

4. Group dynamism refers to :

- (a) Force (b) Power
- (c) Purpose (d) All the above

5. Accommodation is a term of :

- (a) Settlement (b) Competition
- (c) Conflict (d) Assimilation

6. Agencies are involving in :

- (a) Intermediary activities
- (b) Production activities
- (c) Consumption activities
- (d) Non of the above

7. Social mobility is a movement from :
- (a) One Status to another
 - (b) One Place to another
 - (c) One Religion to another
 - (d) None of the above
8. Family is the best example for :
- (a) Primary group (b) Secondary group
 - (c) Tertiary group (d) Women group
9. Social Change is a change in :
- (a) Social structure
 - (b) Social interaction
 - (c) Social system
 - (d) All the above
10. Which one is not a factor for social change?
- (a) Industrialisation
 - (b) Westernisation
 - (c) Modernisation
 - (d) Assimilation

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Define society and explain its features
- Or
- (b) What is community? And mention its features.
12. (a) What are the different types of groups?
- Or
- (b) How audience differ from Crowd?
13. (a) Give the meaning of culture and cultural lag.
- Or
- (b) What do you mean by socialisation and mention its importance.
14. (a) Explain social mobility with suitable example.
- Or
- (b) Briefly discuss the meaning of Economic institution.

15. (a) Write a short notes on Westernisation.

Or

(b) What is urbanisation?

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words

16. (a) Explain the difference between society, community and association.

Or

(b) Describe the interrelationship and interdependence between individual and society.

17. (a) Write a short note on public opinion and propaganda.

Or

(b) Explain group and its various characteristics.

18. (a) Write an essay on social processes.

Or

(b) What are the agencies of socialisation.

19. (a) Explain different types of marriage.

Or

(b) Discuss about family and its various types.

20. (a) What are the factors responsible for social change.

Or

(b) How resistance act as a barrier for social change?



(6 pages)

Reg. No. :

Code No. : 8701

Sub. Code : KSWM 12/
PSWM 12

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION, APRIL 2019.

First Semester

Social Work

DYNAMICS OF HUMAN BEHAVIOUR

(For those who joined in July 2016 afterwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Father of psychology
(a) Skinner (b) Eric Berne
(c) Earnest (d) Freud
2. Human behaviour includes
(a) Perception (b) Cognition
(c) Attitude (d) All of these

3. Gestalt therapy was advocated by
(a) Perls (b) Freud
(c) Hollins (d) Eric Berne
4. Structuralism was developed by
(a) Hollins (b) Edward
(c) Berne (d) Marx
5. The process of gaining knowledge or experience through practice or performance is called
(a) intelligence (b) memory
(c) learning (d) perception
6. 'Identity crisis' is one of the main features of
(a) Adulthood (b) Middle age
(c) Adolescence (d) Old age
7. Development means
(a) Quantitative change
(b) Qualitative change
(c) Both qualitative and quantitative change
(d) None of these

8. Amnesia is
- (a) Learning deficit
 - (b) Intelligence deficit
 - (c) Memory deficit
 - (d) All of these
9. Two father theory of motivation was introduced by
- (a) Maslow
 - (b) Allport
 - (c) Herzberg
 - (d) Freud
10. Which of the following does not come under psychological testing?
- (a) Mental Ability test
 - (b) Aptitude test
 - (c) Personality test
 - (d) Personal test

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Define psychology and mention its various fields.
- Or
- (b) Examine functionalism with examples.

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12. (a) Analyze most common effects of puberty stage.

Or

- (b) Which are the physical and social changes that occur during adolescence period?

13. (a) Describe the symptoms of mental illness.

Or

- (b) Critically analyze various approaches to study personality.

14. (a) List out the techniques for coping stress.

Or

- (b) Write a short note on anxiety and tolerance.

15. (a) Which are the learning disabilities of children in school.

Or

- (b) Explain the uses of psycho-metry in psychology.

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[P.T.O.]

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Discuss various methods of psychology in social work.

Or

- (b) Illustrate the relevance of psychology for social work practice.

17. (a) Care protection and rehabilitation of the aged is a big challenge for social work profession. Discuss.

Or

- (b) Discuss the physical, social and psychological changes during early childhood period.

18. (a) Memory is mental ability to store what has been experienced in the past. Discuss.

Or

- (b) Examine the eight ability areas of multiple intelligences by Howard Gardner.

19. (a) Explain the need hierarchy theory of Abraham Maslow with the help of a diagram.

Or

- (b) Discuss the personality theory of Sigmund Freud.

20. (a) Examine the relevance of psychological testing in social work.

Or

- (b) Describe various intelligence tests used in Psychology.
-



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Reg. No. :

Code No. : 8707

Sub. Code : KSWM 23/
PSWM 23

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION, APRIL 2019.

Second Semester

Social Work – Core

SOCIAL WORK RESEARCH AND STATISTICS

(For those who joined in July 2016 and afterwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer:

1. Which one is not the characteristics of scientific method?
- (a) Objectivity ~~(b) Subjectivity~~
(c) Predictability (d) Generality

2. Types of research design does not include
- (a) Explanatory Research Design
(b) Diagnostic Research Design
(c) Experimental Research Design
~~(d) Constructive Research Design~~
3. The quota sampling is called
- ~~(a) opportunities sampling~~
(b) stratified random sampling
(c) probability sampling
(d) dense sampling
4. Case study is an
- ~~(a) Indepth study of the case~~
(b) General study of the case
(c) Indepth study of the group
(d) None of the above
5. PRA refers to
- (a) Participatory Rural Arrangement
(b) Participatory Real Appraisal
(c) Provisions for Rural Areas
~~(d) Participatory Rural Appraisal~~

6. Which of the following is the drawback of social work education?

- (a) Research is different from practice
- (b) Practice is done in casual manner
- (c) Lack of fit between research and practice
- (d) None of the above

7. Who defined "statistics as the science of counting"?

- (a) Bodington
- (b) Bowley A.L.
- (c) Fisher
- (d) Agarwal

8. The point where two intersect is called as

- (a) X axis
- (b) Y axis
- (c) Origin
- (d) Table

9. Which one is not considered as a variable?

- (a) Age
- (b) Sex
- (c) Occupation
- (d) Name

10. Report writing is the _____ step of research work.

- (a) Initial
- (b) Middle
- (c) Final
- (d) None of the above

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Discuss the uses of social work research.

Or

(b) Differentiate pure research from applied research.

12. (a) What do you mean by formulation of research problem?

Or

(b) Bring out the importance of PRA.

13. (a) Highlight the different sources for primary data and secondary data.

Or

(b) What is sampling and write the uses of it?

14. (a) Find out the median for the following data

Age group	Frequency
1-20	15
21-40	32
41-60	54
61-80	30
81-100	19

Or

(b) What do you mean by mean and mode?

15. (a) Give the meaning of editing and coding.

Or

- (b) Describe diagrammatic presentation of data with suitable example.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Describe the characteristics features of scientific method.

Or

- (b) What are the limitations of social work research?

17. (a) Write an essay on research design and its major types.

Or

- (b) Explain hypothesis and its different types.

18. (a) What are the different types of data collection tools?

Or

- (b) Explain different types of sampling procedure.

19. (a) The following is the income distribution of a group of industrial employees.

Income per month	Frequency
2,000	6
3,050	3
3,500	3
4,000	2
10,000	1

- (i) Which measure on central tendency would you use to represent the above income distribution?
(ii) Compute the measure.

Or

- (b) Explain social work research with other methods of social work.

20. (a) Explain the formats of a research report.

Or

- (b) What are the different steps scientific research?

(6 pages)

Reg. No. :

Code No. : 8708

Sub. Code : KSWE 21/
PSWE 21

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION, APRIL 2019.

Second Semester.

Social Work – Elective

SOCIAL WELFARE ADMINISTRATION AND SOCIAL
LEGISLATIONS

(For those who joined in July 2016 and afterwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Abbreviation of SSWB is
 - (a) Social Service Welfare Brand
 - (b) State Social Welfare Bureau
 - (c) State Social Welfare Board
 - (d) Service Society Welfare Bureau

2. Social Legislation as a method of
 - (a) Helping the individual
 - (b) Helping the group
 - (c) Helping the weaker sections of society
 - (d) Helping the labours
3. Right to Information Act is applicable to
 - (a) Any public
 - (b) Only mean
 - (c) Only women
 - (d) Only SC and ST
4. PRO means
 - (a) Public Reporting Officer
 - (b) Public Relation Officer
 - (c) People Relating Organisation
 - (d) None of the above

5. Central Social Welfare Board established in the year

- (a) 1947 (b) 1951
(c) 1953 (d) 1955

6. Which is not a purpose and function of supervision

- (a) to educate the worker
(b) finding fault of the worker
(c) bring out the best service from the worker
(d) to evaluate and assess the capacity and performance of the worker

7. The National Commission for women was established in the year

- (a) 1980
(b) 1986
(c) 2001
(d) 1990

8. In the abbreviation of POSDCORB – D stands for

- (a) Department
(b) Directing
(c) Decision making
(d) Division of Labour

9. The Child Labour Act was passed in the year

- (a) 1986 (b) 1987
(c) 1989 (d) 1977

10. Welfare Ministry of the Government of India does not deal with

- (a) Welfare of the handicapped
(b) Social Defense
(c) Youth service
(d) Drug De addiction programme

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Highlight the important functions of SSWB.

Or

(b) Describe the procedures to register an voluntary organisation under societies Act.

12. (a) Mention the importance of Directing and Controlling in voluntary agency.

Or

(b) Bringout the role of Governing Board in an voluntary organisation.



(a) Explain the different communication system in the office.

Or

(b) Write about the importance of monitoring a project with suitable example.

14. (a) Discuss the salient-features of Indian Constitution.

Or

(b) Portray the fundamental rights of the citizen of India.

15. (a) As a social worker how you protect women from Domestic Violence.

Or

(b) Discuss the application of RTI in the field of Social Work.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Explain the difference between Societies Registration Act and Trust Act.

Or

(b) Write an essay on the programmes of Central Social Welfare Board.

7. (a) Explain POSDCORB.

Or

(b) What are the need and importance of Public Relations in Voluntary organisation?

18. (a) Draw a project proposal to eradicate Child Labour in your district.

Or

(b) Write a short note on

(i) Project identification

(ii) Project implementation

(iii) Project evaluation

19. (a) How social legislations brings social change and social development?

Or

(b) What are the fundamental duties of a Indian Citizen?

20. (a) Discuss the application of The Juvenile Justice Amendment Act in the field of Social Work.

Or

(b) Bring out the importance of Child Labour Act.



(6 pages)

Reg. No. :

Code No. : 8705

Sub. Code : KSWM 21/
PSWM 21

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION, APRIL 2019.

Second Semester

Social Work

SOCIAL GROUP WORK

(For those who joined in July 2016 and afterwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. System returns to the
(a) Overlay arrangement of parts
(b) Interrelated parts
(c) Interdependence of parts
(d) All the above

2. Duration of Group work is
(a) One year (b) Two years
(c) Three years (d) Decided by the group
3. Example of primary group is
(a) Society (b) Organisation
(c) Social groups (d) Family
4. C.H. Cooley is related to
(a) Primary group (b) In group
(c) Out group (d) Group dynamism
5. Social group work process in
(a) Intake, study diagnosis, treatment, termination
(b) Intake, diagnosis, study, treatment, termination
(c) Diagnosis, intake, study, treatment, termination
(d) None of the above
6. Pshcho analytic theory is associated with
(a) Sigmund Freud
(b) Lewis
(c) Ross
(d) Bandura

7. Group work is a
(a) Primary method (b) Secondary method
(c) Tertiary method (d) None of the above
8. Skills of the group worker is
(a) Observation (b) Responding
(c) Expression (d) Above all
9. Approaches of Leadership is
(a) Trait approach (b) Situation approach
(c) Position approach (d) All the above
10. Geometric is a centre for
(a) Children (b) Mentally retarded
(c) Women (d) Old Age people

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) What do you mean by principle of democratic group self determination?

Or

- (b) What are the functions of a group?

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12. (a) Explain the concept of group climate.

Or

- (b) Discuss the usefulness of sociometry.

13. (a) Bring out the importance of programme planning.

Or

- (b) Discuss the role and functions of group discussion.

14. (a) List out the advantages of puppetry in group work.

Or

- (b) Describe the meaning of leadership and the essential qualities of a good leader.

15. (a) Enumerate the purpose of summary records.

Or

- (b) Highlight the limitations of group work in India.

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[P.T.O.]

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Explain the historical development of Social Group Work.

Or

- (b) Discuss the similarities and dissimilarities between social case work and social group work

17. (a) Write an essay on social group work process.

Or

- (b) Explain the various stages in group development.

18. (a) As a social worker how a programme planning is done in group work.

Or

- (b) Prepare a model plan to conduct a cancer camp in a village.

19. (a) Bring out the importance of :

- (i) Games.
- (ii) Signing.
- (iii) Dancing in group work.

Or

- (b) How to tackle drug and Alcoholic addiction in schools through group work?

20. (a) What are the role of social group workers in correctional settings?

Or

- (b) What are the role of group worker in industry?



(6 pages)

Reg. No. :

Code No. : 8706

Sub. Code : KSWM 22/
PSWM 22

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION, APRIL 2019.

Second Semester

Social Work — Core

COMMUNITY ORGANISATION

(For those who joined in July 2016 and afterwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Which one is not coming under the characteristics of Community?
- (a) Group of people
 - (b) Common name
 - (c) We feeling
 - ~~(d) Common occupation~~

2. Leaders are one who have
- (a) Religions feelings
 - (b) Occupational strength
 - ~~(c) Followers~~
 - (d) None of the above
3. Primary methods of social work is
- (a) Social case work
 - (b) Social group work
 - (c) Community organisation
 - ~~(d) All the above~~
4. Social action means
- (a) Community participation
 - (b) Community sentiment
 - ~~(c) Mass settlement through propaganda and legislation~~
 - (d) Action of the social activist
5. Which one is not a method of community organisation?
- (a) Fact finding
 - ~~(b) Community Participation~~
 - (c) Planning
 - (d) Group decision

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Code No. : 8706



6. Conflict Resolution not include
(a) Arbitration (b) Adjudication
(c) Conciliation (d) Fact finding
7. Community participation means
(a) Participation of the community in the Institution
(b) Participation of the community in the Religious activities
(c) Participation of the community in the development projects
(d) None of the above
8. Development starts from
(a) Change (b) Growth
(c) Progress (d) All the above
9. Community organisor needs
(a) Physical health (b) Mental health
(c) Organising skill (d) None of the above
10. Health is a State of
(a) Absence of diseases
(b) Physical, mental and spiritual well being
(c) Absence of abnormality
(d) All the above

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Community as a social system — Discuss.
Or
(b) What are the different types of community leaders?
12. (a) Community organisation as a method of social work — Comment.
Or
(b) Specify the principle of community organisation.
13. (a) State the importance of recording and evaluation in community organisation.
Or
(b) As a social worker how you bring co-operative action?
14. (a) What are the different models of social action?
Or
(b) Describe the strategies of social action.



15. (a) How community organisation promote public health?

Or

- (b) How community organisation promote family welfare?

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Explain the different types of community.

Or

- (b) What are the integrative and disintegrative factors of community organisation?

17. (a) Describe the different approaches of community organisation.

Or

- (b) Consolidate the different models of community organisation.

18. (a) Elucidate the different methods of conflict resolution.

Or

- (b) List down the different methods of community organisation.

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19. (a) Write an essay on Saul Alinsky's contribution to Social Action.

Or

- (b) Explain the relationship between community organisation and community development.

20. (a) How to manage the disaster during flood and war by the community?

Or

- (b) Sketch the application of community organisation in slums and rural areas.

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Reg. No. :

Code No. : 8727

Sub. Code : KSWM 49/
PSWM 49

MASTER OF SOCIAL WORK DEGREE
EXAMINATION, APRIL 2019.

Fourth Semester

Social Work – Core

ORGANISATIONAL BEHAVIOUR

(For those who joined in July 2016 and afterwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Important – characteristics of organisation is

- (a) Organisation has a name
- (b) Organisation has a common goal
- (c) Organisation has a structure
- (d) All the above

2. Informal organisations are

- (a) With popular leaders
- (b) Communication is flexible
- (c) Personal goals and interests are allowed
- (d) All the above

3. Automatic leaders are

- (a) Dictators
- (b) Task oriented
- (c) People centred
- (d) None of the above

4. Dynamism refers to

- (a) Power
- (b) Prestige
- (c) Privilege
- (d) Participation

5. Cognitive job satisfaction include

- (a) Pay
- (b) Pension
- (c) Working hours
- (d) All the above

6. Which one is not affected the productivity of the Industry?

- (a) Fatigue
- (b) Monotony
- (c) Boredom
- (d) Leisure

7. Motivator – Hygiene theory of satisfaction was proposed by

- (a) Arthur (b) Fredrick Heyzberg
(c) Raymond (d) Lee

8. Factors influencing stress among women

- (a) Child care (b) Family problem
(c) Home work (d) All the above

9. Maslows is related with

- (a) Motivational theory
(b) Evolutionary theory
(c) Social Action theory
(d) None of the above

10. Organisation development is

- (a) Deliberately planned
(b) Total organisations effort
(c) Readiness for change
(d) All the above

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) What is organisational Behaviour?

Or

(b) Organisation as a social system. Why?

12. (a) Give details of Leadership in Industry.

Or

(b) Give details of impact of group dynamics in industry.

13. (a) How motivation increase the productivity?

Or

(b) What are the remedial measure for monotony and boredom.

14. (a) What are contribution of Abraham Maslow?

Or

(b) What are the remedial measure sot address the occupational stress?



15. (a) What are the goals of Total Quality Management?

Or

(b) Describe the meaning of organisational culture.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Explain the relationship between individual, group and organisational behaviour.

Or

(b) Explain the historical development of organisational Behaviour.

17. (a) Differentiate formal organisation from informal organisation.

Or

(b) Bringout the importance of communication system in industry.

18. (a) How do you increase the job satisfaction of employees?

Or

(b) Explain the causes for Fatigue and Monotony.

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19. (a) Write an essay on various motivation and organisational theories.

Or

(b) Explain the process of organisational behaviour modification.

20. (a) Describe the organisational development Approaches.

Or

(b) Discuss how organisational changes brings development.

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(6 pages)

Reg. No. :

Code No. : 8724

Sub. Code : KSWM 46/
PSWM 46

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION, APRIL 2019.

Fourth Semester

Social Work — Core

COUNSELLING: THEORY AND PRACTICE

(For those who joined in July 2016 and afterwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Counselling in case work was started by

- (a) Carl Rogers
- (b) Abraham Maslow
- (c) Bertha Reynolds
- (d) Freud

2. Non - Directive counselling is

- (a) Client Centred Counselling
- (b) Problem Centred Counselling
- (c) Counsellor Centred Counselling
- (d) Group Centred Counselling

3. Last stage of Egans Model of counselling is

- (a) Integrative understanding
- (b) Developing new perspective
- (c) Dynamic understanding
- (d) Problem exploration

4. The role of a counsellor is

- (a) Advocate
- (b) Teacher
- (c) Advisor
- (d) Guide

5. Which among the following is not a counselling technique

- (a) Intake
- (b) Rapport
- (c) Treating
- (d) Responding

6. Albert Ellis discovered
- (a) Family Therapy
 - (b) Transactional Analysis
 - (c) Cognitive Behaviour Therapy
 - (d) Rational Emotive Therapy

7. Aim of counselling
- (a) To solve one's problem
 - (b) To enhance self awareness
 - (c) To develop interpersonal relation
 - (d) All of these

8. Which of the following interviewing skill is intended to help client change his self defeating behaviour

- 42
- (a) Focusing
 - (b) Confrontation
 - (c) Self disclosure
 - (d) Open ended question

9. 'Transactional Analysis' was developed by

- (a) Perez
- (b) Reynolds
- (c) Erie Berne
- (d) Carl. R. Roggers

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10. E.G. William son promoted
- (a) Individual counselling
 - (b) Directive counselling
 - (c) Non Directive Counselling
 - (d) Group counselling

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) List out basic principles of counselling.

Or

- (b) Differentiate between Short term and Long term goals

12. (a) List out fundamental techniques used in counselling.

Or

- (b) Analyse the importance of 'rapport' in counselling process.

13. (a) Explain briefly counselling process adopted by Egan.

Or

- (b) State various aspects of integrative understanding.

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[P.T.O.]



14. (a) Discuss the intervention of counselling with drug abusers.

Or

- (b) Discuss the role of counselling in correctional setting.

15. (a) Analyse the features of Cognitive Approach.

Or

- (b) Briefly explain Eclectic Approach in counselling.

PART C — (5 × 8 = 40 marks)

Answer ALL questions choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Critically analyze various approaches to counselling

Or

- (b) Which are the relationship and difference between social case work and counselling.

17. (a) Discuss various techniques used in counselling.

Or

- (b) Do you agree that the family support is vital to rehabilitative the drug dependents? If yes, substantiate your arguments.

18. (a) Discuss various stages of counselling process.

Or

- (b) Discuss the qualities and effectiveness of counsellor.

19. (a) Analyze the intervention of counselling in the field of school setting

Or

- (b) Explain the role and functions of counselling in family setting.

20. (a) Describe main features of Transactional Analysis.

Or

- (b) Critically analyze Rational Emotive Therapy.



(6 pages)

Reg. No. :

Code No. : 8719

Sub. Code : KSWM 41/
PSWM 41

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION, APRIL 2019.

Fourth Semester

Social Work

URBAN COMMUNITY DEVELOPMENT

(For those who joined in July 2016 and after wards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. The main reason for urbanisation.
 - (a) Globalisation
 - (b) Privatisation
 - (c) Libaralisation
 - (d) Migration

2. Poverty is a
 - (a) Social problem
 - (b) Economic Problem
 - (c) Psychological problem
 - (d) All the above
3. Housing problems are due to
 - (a) Monopolisation of land
 - (b) Lack of access to finance
 - (c) Lack of motivation
 - (d) (a) and (b)
4. Which among the following is legislation related to pollution?
 - (a) Child Labour prohibition and Regulation Act
 - (b) Juvenile Justice Care and Protection Act.
 - (c) Environment Protection Act
 - (d) Domastic violence Act
5. Which among the following is a self employment programme?
 - (a) PMGSY
 - (b) SAY
 - (c) MGNREGS
 - (d) SGSY
6. Urban life is characterised by
 - (a) Anonimity
 - (b) Lack of social cohesion
 - (c) Violence
 - (d) (a) and (b)

7. Urban local bodies are
(a) Corporations
(b) Municipalities
(c) Contonment Boards
(d) All of the above
8. Expectations of commuters from urban transport
(a) Safety (b) Speed
(c) Comfort (d) All the above
9. Which among the following is not an indicator of development
(a) Education
(b) Health
(c) Transportation
(d) Employment
10. Urban area is characterised by
(a) A Population less than 5000
(b) A Population more than 5000
(c) 60% of population engaged in non - agriculture
(d) A density of population of 600 per sq.km

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) What is meant by Urban Ecology.
Or
(b) Examine the impact of urbanisation on Environment.
12. (a) List out the principles of urban community development.
Or
(b) Bring out the importance of planning for Urban Community Development.
13. (a) Which are the problems of urban life in relation to crowding and density.
Or
(b) Discuss the problems of drinking water supply in urban area.
14. (a) Briefly explain the theory of culture of poverty.
Or
(b) Discuss the problems of poverty in Urban Area.



15. (a) Highlight the functions of metropolitan cities.

Or

- (b) Housing is an unending problem in urban area. Discuss.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Explain the reasons for urban growth.

Or

- (b) Describe Linear theory of urban growth.

17. (a) Suggest any two approaches to urban community development.

Or

- (b) Examine the importance of the participation of community in urban development

18. (a) Discuss the challenges involved in waste management.

Or

- (b) Indicate strategies to create a pollution free urban environment.

19. (a) Slum is a major problem in urban area. Discuss.

Or

- (b) Prepare an essay on urban self employment programmes.

20. (a) Examine the structure and functions of city corporations in India.

Or

- (b) Critically examine the role played by elected representatives of urban local bodies.



(6 pages)

Reg. No. :

Code No. : 8721 Sub. Code :KSWM 43/
PSWM 43

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION,
APRIL 2019.

Fourth Semester

Social Work — Core

LEGISLATION FOR DEVELOPMENT

(For those who joined in July 2016 and afterwards)

Time : Three hours Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Development means
 - (a) Qualitative change
 - (b) Quantitative Change
 - (c) Physical Change
 - (d) Economic Change

2. The Urban Land (Ceiling and Regulation) Act was implemented in the year
 - (a) 1975
 - (b) 1976
 - (c) 1997
 - (d) 1998
3. World Environment Day is celebrated on
 - (a) 5th July
 - (b) 5th June
 - (c) 5th August
 - (d) 5th May
4. SSA means
 - (a) Sarva Shan Abhiyan
 - (b) Sarva Shiksha Abhiyan
 - (c) Serva Shiksha Abhiyan
 - (d) Seva Shiksha Abhiyan
5. _____ is a non - adversarial system.
 - (a) Lok Adalat
 - (b) Lok Sabha
 - (c) Lok Nirman
 - (d) Rajya Sabha



6. Town and Country Planning Act was implemented in the year
- (a) 1945 (b) 1946
(c) 1947 (d) 1948
7. Equal Remuneration for men and woman act was passed in the year
- (a) 1975 (b) 1976
(c) 1977 (d) 1978
8. Weaker section does not include
- (a) Women (b) Children
(c) Civil servant (d) HIV affected
9. _____ of the Indian constitution contains a tool which directly joins the public with judiciary.
- (a) Article 32 (b) Article 23
(c) Article 21 (d) Article 13
10. Which among the following industry is polluting industry.
- (a) Gold (b) Bakery
(c) Juice (d) Paint

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PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Examine the legal approach to development.
- Or
- (b) Define development and mention its indicators.
12. (a) Write a short note on Tenancy Protection.
- Or
- (b) List out the legislations related to Rural Development.
13. (a) Write a short note on slum clearance Board.
- Or
- (b) Which are the constitutional amendments made in relation to local government.
14. (a) Mention the social security legislations applicable to rural development.
- Or
- (b) Explain The Merits of Town and Country planning Act 1947.

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[P.T.O.]

15. (a) Write a short note on 'Lok - Adalat'.

Or

(b) Discuss the intervention of legislation in community development practices.

PART C — (5 × 8 = 40 marks)

Answer ALL questions choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Legislations are made as tools for creating social change and development. Discuss.

Or

(b) Describe the legal approach to development

17. (a) Write notes on tenancy protection and abolition of intermediaries.

Or

(b) Discuss the legislations framed related to Rural Development.

18. (a) Examine the main features of Environment Protection Act.

Or

(b) Discuss the composition and functions of urban local government.

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19. (a) Bring out the main features of Child Labour Regulation Act.

Or

(b) Discuss the legislation that prevents Bonded Labour system.

20. (a) What is the role of voluntary effort for legal aid in Tamilnadu.

Or

(b) Discuss the functions of Family court.

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(6 pages)

Reg. No. :

Code No. : 8726

Sub. Code : KSWM 48/
PSWM 48

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION, APRIL 2019.

Fourth Semester

Core – Social Work

LABOUR LEGISLATIONS – II

(For those who joined in July 2016 and afterwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. The Industrial Dispute Act was passed in the year
(a) 1945 (b) 1947
(c) 1950 (d) 1952
2. The payment of wages Act was passed in the year
(a) 1930 (b) 1932
(c) 1936 (d) None of the above

3. Bonus is a share given by the management to the labour from the _____.
(a) Income
(b) Profit
(c) Turn over
(d) None of the above
4. The payment of Gratuity Act was passed in the year
(a) 1972 (b) 1973
(c) 1974 (d) 1975
5. The Tamil Nadu shops and establishment Act 1947 is to protect the rights of _____.
(a) Shop owners
(b) Consumers
(c) Commission agents
(d) Producers
6. The motor transport workers Act was passed in the year.
(a) 1960 (b) 1961
(c) 1967 (d) 1969



7. The apprentices Act 1961 to protect the interest of

- (a) Agents
- (b) Labourers
- (c) Trainees
- (d) None of the above

8. Tamil Nadu payment of subsistence allowance Act was passed in the year.

- (a) 1979
- (b) 1981
- (c) 1989
- (d) 1990

9. The equal remuneration Act 1976 was passed to fight for the equal remuneration between

- (a) All the sex
- (b) Same sex
- (c) All the age
- (d) None of the above

10. The Mines Act was passed in the year _____.

- (a) 1950
- (b) 1951
- (c) 1952
- (d) 1955

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PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Write the meaning of Industrial dispute under the Industrial dispute Act.

Or

(b) How you can follow the procedure to conducting a domestic enquiry?

12. (a) Describe the method of calculating bonus in respect of an employee whose salary exceeds Rs.35,000.

Or

(b) How to calculate gratuity under the provisions of the payment of gratuity Act?

13. (a) Describe the procedures to be followed for the registration of an establishment – under the shop and establishments Act.

Or

(b) What are the unauthorised deductions?

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[P.T.O.]

14. (a) Bring out the procedures to be followed in conferring permanent status to workmen.

Or

- (b) Enumerate the calculation of subsistence allowance.

15. (a) Bring out the importance of subsistence allowance.

Or

- (b) Discuss any recent decided case related to payment of wages.

PART C — (5 × 8 = 40 marks)

Answer ALL the questions choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Explain the various Industrial disputes.

Or

- (b) Elaborately discuss the importance of the payment of wages Act 1936.

17. (a) Critically assess the obligation of an employer under the payment of Bonus Act.

Or

- (b) Write an essay on The Motor Transport – Workers Act.

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18. (a) Describe the grounds under which subsistence allowance has to be paid under the Act.

Or

- (b) Bring out the salient features of the Tamil Nadu shops and establishment Act.

19. (a) What are the roles played by the Government – to implement and monitor the Tamil Nadu Industrial Establishment Act.

Or

- (b) Critically assess the merits of the Apprentices Act.

20. (a) Write down the relevance of Equal Remuneration Act

Or

- (b) Highlight the importance of the Mines Act.

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Code No. : 8726



(6 pages)

Reg. No. :

Code No. : 8725 Sub. Code :KSWM 47/
PSWM 47

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION,
APRIL 2019.

Fourth Semester

Optional – Core

INDUSTRIAL RELATIONS

(For those who joined in July 2016 and afterwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. The Scope of Industrial Relation is
 - (a) Maximising social welfare
 - (b) Creating mutual affection
 - ~~(c)~~ Ensuring man power development
 - (d) All of these

2. Which one of the following is not a Bipartite body in industrial Relation
 - (a) Joint Consultative Board
 - (b) National Apex Body
 - ~~(c)~~ Collective Bargaining
 - (d) Works Committee
3. In case of lay-off, the worker has the right to get lay off compensation equal to -% of the total of the basic plus dearness allowance
 - (a) 40%
 - ~~(b)~~ 50%
 - (c) 75%
 - (d) 100%
4. The term Collective Bargaining was coined by
 - (a) Gandhiji
 - (b) Robert Owen
 - ~~(c)~~ Beatrice Webb
 - (d) None of these
5. The Minimum number of employees required to setup a works committee is
 - (a) 50
 - ~~(b)~~ 100
 - (c) 200
 - (d) 300
6. Which one of the following is not a role of Conciliator
 - (a) advisor
 - (b) leader
 - ~~(c)~~ educator
 - (d) stimulator

7. Management view towards workers participation in India is
- (a) Positive
~~(b) Negative~~
(c) Both Postive and Negative
(d) None of these
8. The Head Quarters of ILO is in
- (a) London (b) New york
(c) Paris ~~(d) Geneva~~
9. The national trade union in India which has highest membership today is
- (a) INTUC (b) AITUC
~~(c) BMS~~ (d) HMS
10. Which one of the following is a criteria for recognition of union
- (a) Union membership should come 10% of the total workers in a company
~~(b) If union is recognized we can change its position for two years~~
(c) The union which follows the code of discipline are given recognition
(d) Union should have a membership of 25% of workers

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Define Industrial Relation and state its objectives.

Or

- (b) Narrate Corporate Social Responsibilites of the company where you undertake field work.

12. (a) Write short notes on termination, discharge and dismissal.

Or

- (b) List out the unfair labour practices from the part of management.

13. (a) Explain the conciliation process for the settlement of industrial disputes.

Or

- (b) Briefly explain the adjudication machinaries under ID Act.

14. (a) Critically analyze the relevance of workers participation in management.

Or

(b) Mention the recommendations of National Commission on Labour related to workers participation in Management.

15. (a) Describe the importance of check off system in industry.

Or

(b) Explain the criteria for the recognition of trade unions in India.

PART C — (5 × 8 = 40 marks)

Answer ALL questions choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Critically analyze different approaches to industrial relations.

Or

(b) Describe the need and scope of industrial relations.

17. (a) Define Industrial disputes and explain its causes and effects.

Or

(b) Discuss the problems and process of collective bargaining.

18. (a) Discuss various machineries setup for settlement of industrial disputes.

Or

(b) Evaluate the need of negotiation in settling disputes in industry.

19. (a) Critically evaluate objectives and functions of ILO.

Or

(b) Discuss the views of union as well as management towards workers participation in Management.

20. (a) Evaluate the functions of trade unions in India.

Or

(b) Discuss the concept of 'one union in one industry'.



(6 pages)

Reg. No. :

Code No. : 8722

Sub. Code : KSWM 44/
PSWM 44

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION, APRIL 2019.

Fourth Semester

Social work – Core

PSYCHIATRIC SOCIAL WORK

(For those who joined in July 2016 and afterwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. NIMHANS is situated in
 - (a) Delhi
 - (b) Bangalore
 - (c) Mumbai
 - (d) Calcutta

2. The first psychiatric social work in a child guidance clinic was started in the year
 - (a) 1927
 - (b) 1937
 - (c) 1947
 - (d) 1957
3. Geriatric Social Work deals with care of
 - (a) The aged
 - (b) The children
 - (c) The adolescents
 - (d) The adult
4. Rehabilitation means
 - (a) To restore to normal life through vocation
 - (b) To restore to normal life through training
 - (c) To restore to normal life through training and employment
 - (d) None of these
5. Alcohol is a
 - (a) Chemical substance
 - (b) Plant Substance
 - (c) Biological Substance
 - (d) Physiological substance
6. Which is not a mental disorder
 - (a) Anxiety
 - (b) Depression
 - (c) TB
 - (d) Bipolar disorder

7. AIDS Help Line number is
(a) 1098 ~~(b)~~ 1097
(c) 1096 (d) 1095
8. Paraphilia is
(a) Psycho dynamics
(b) Psycho analysis
~~(c)~~ Psychotic reality
(d) Schizophrenia
9. Indian Institute of Medical Science is located in
(a) Bombay (b) Hyderabad
~~(c)~~ Delhi (d) Calcutta
10. World Health Day is celebrated on
(a) 7th February (b) 7th March
(c) 7th April ~~(d)~~ 7th May

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Define psychiatric social work and mention its various concepts.
Or
(b) Mention the scope of psychiatric social work.

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12. (a) State the intervention of psychiatric social work in the disability area.
Or
(b) List out the problems of the aged.
13. (a) Examine the role of psychiatric social work in child guidance clinic.
Or
(b) State the intervention of psychiatric social work in prevention of HIV and AIDS.
14. (a) Mention the rehabilitation measures in Half Way Homes.
Or
(b) Trace out different roles of social worker in mental hospitals.
15. (a) Examine the role of world Health Organisation in promoting psychiatric social work in India.

- Or
(b) Explain the characteristics of psychiatric social worker in India.

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[P.T.O.]

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Trace the history of psychiatric social work in India.

Or

- (b) Critically analyze the organization of psychiatric social work department.

17. (a) Examine the Multidisciplinary Approach in mental health setting.

Or

- (b) Explain the psycho social care in response to recent disaster in India.

18. (a) Discuss the role of psychiatric social work in medical setting

Or

- (b) Analyze the intervention of psychiatric social work in General Hospital.

19. (a) Elaborate the rehabilitation programme adopted by central government for the well being of mentally challenged.

Or

- (b) Discuss the psycho social intervention in relation to suicide among adolescents in India.

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20. (a) Portray the mental health programmes in India.

Or

- (b) Discuss the scope and challenges of psychiatric social work practice in India.

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(6 pages)

Reg. No. :

Code No. : 8720

Sub. Code :KSWM 42/
PSWM 42

MASTER OF SOCIAL WORK (CBCS) DEGREE
EXAMINATION, APRIL 2019.

Fourth Semester

Social Work — Core

MANAGEMENT OF NON GOVERNMENTAL
ORGANISATIONS

(For those who joined in July 2016 and afterwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. The most important challenges faced by NGOs today is
 - (a) Professionalism
 - (b) Lack of fund
 - (c) Non commitment of employees
 - (d) All of these

2. NGOs are registered under
 - (a) Societies Registration Act
 - (b) Trust Act
 - (c) Companies Registration Act
 - (d) All of these
3. Which among the following is not a fund raising method
 - (a) Annual subscription
 - (b) Donation
 - (c) Social Marketing
 - (d) Begging
4. The oldest form of NGOs is called
 - (a) Voluntary Organisation
 - (b) Charity Organisation
 - (c) Community Based organisation
 - (d) Ayalkoottam
5. The financial support given by government to NGOs to run welfare project is called
 - (a) Fund
 - (b) Grant
 - (c) Grant-in-aid
 - (d) None of these

6. Auditing deals with
- (a) Examination of records
 - (b) Examination of performance
 - ~~(c)~~ Examination of statement
 - (d) None of these
7. AIDS Help Line number is
- (a) 1098
 - (b) 1095
 - (c) 1096
 - ~~(d)~~ 1097
8. SWOT Analysis was developed by
- (a) Edison
 - (b) Thomas
 - (c) W.H. Cooley
 - ~~(d)~~ Albert
9. A large percentage of HIV is transmitted through
- (a) Sexual inter course
 - (b) Multiple sex
 - ~~(c)~~ Blood
 - (d) Mosquito bite
10. Child Labour was opposed by
- (a) FAO
 - ~~(b)~~ ILO
 - (c) WHO
 - (d) All of these

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PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Explain different types of NGO^s
- Or
- (b) Examine the role of NGO^s in the development of the community.
12. (a) List out the methods used by NGO^s to mobilize fund.
- Or
- (b) What is the relevance of registering NGO^s under FCRA.
13. (a) How an NGO is professionally managed Explain.
- Or
- (b) Briefly explain professional management techniques used by NGO^s
14. (a) Write a short note on Cost Benefit Analysis.
- Or
- (b) Describe the importance of management information system.

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[P.T.O.]



15. (a) Explain the role of NGOs in protecting Human Rights.

Or

(b) Discuss the intervention of NGOs in Abolition of Child Labour.

PART C — (5 × 8 = 40 marks)

Answer ALL questions choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Elaborate various steps and procedures in the formation of NGO.

Or

(b) Describe the growth of NGOs in India.

17. (a) Discuss various methods and techniques used by NGOs for raising fund for developmental programmes.

Or

(b) Which are the main features of FCRA and explain its relevance.

18. (a) Prepare SWOT analysis of an NGO.

Or

(b) Critically examine the use of computers for NGO management.

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19. (a) Discuss the intervention of NGO in the field of Women Empowerment.

Or

(b) Examine the role of NGOs in prevention and control of HIV / AIDS.

20. (a) Prepare a project plan for geriatric care and protection.

Or

(b) Write an essay on monitoring and evaluation.

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